SPRING HILL MEDICAL CENTRE

**NEWS LETTER**

JULY 2018 EDITION

**\*\*DO NOT REQUEST A HOME VISIT VIA EMAIL\*\***

**Home Visits**

**Please telephone 01676 540395 option 1 before 10.30am if you require a home visit.**

**Home visits are for patients who are too ill to come to the surgery. The doctor can see three or four patients in surgery in the time it takes to do one home visit.**

**The surgery contains better facilities for examination and treatment than are available in your home, so it is better to come to the surgery if at all possible.**

**In order to help the doctor, brief details of the illness is required in order to deal with your request appropriately.**

**The doctor may telephone you beforehand to discuss the visit.**

**IMPORTANT PATIENT INFORMATION:**

**Core Opening Hours - Spring Hill Medical Centre**

**Monday 08:30 - 12:30, 13:30 - 18:30  
Tuesday 08:30 - 12:30, 13:30 - 18:30  
Wednesday 08:30 - 12:30, 13:30 - 18:30  
Thursday 08:30 - 12:30, 13:30 - 18:30  
Friday 08:30 - 12:30, 13:30 - 18:30**

Each day the phones are switched to emergency service at 17.30. When the surgery is closed at **18.30**, patients must contact NHS 111 by calling the telephone number **111**.

The Practice Secretaries are available between 1.30pm and 4pm Monday to Friday.

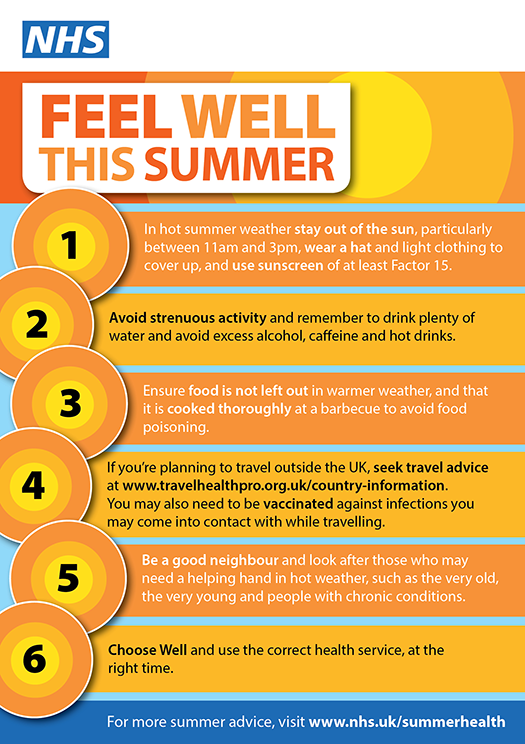
## Cancel My Appointment

## **If you need to cancel your appointment within 24 hours please email:** [cancelmyappointment24@springhillmc.nhs.uk](mailto:cancelmyappointment24@springhillmc.nhs.uk)

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### Fight the Flu with Spring Hill