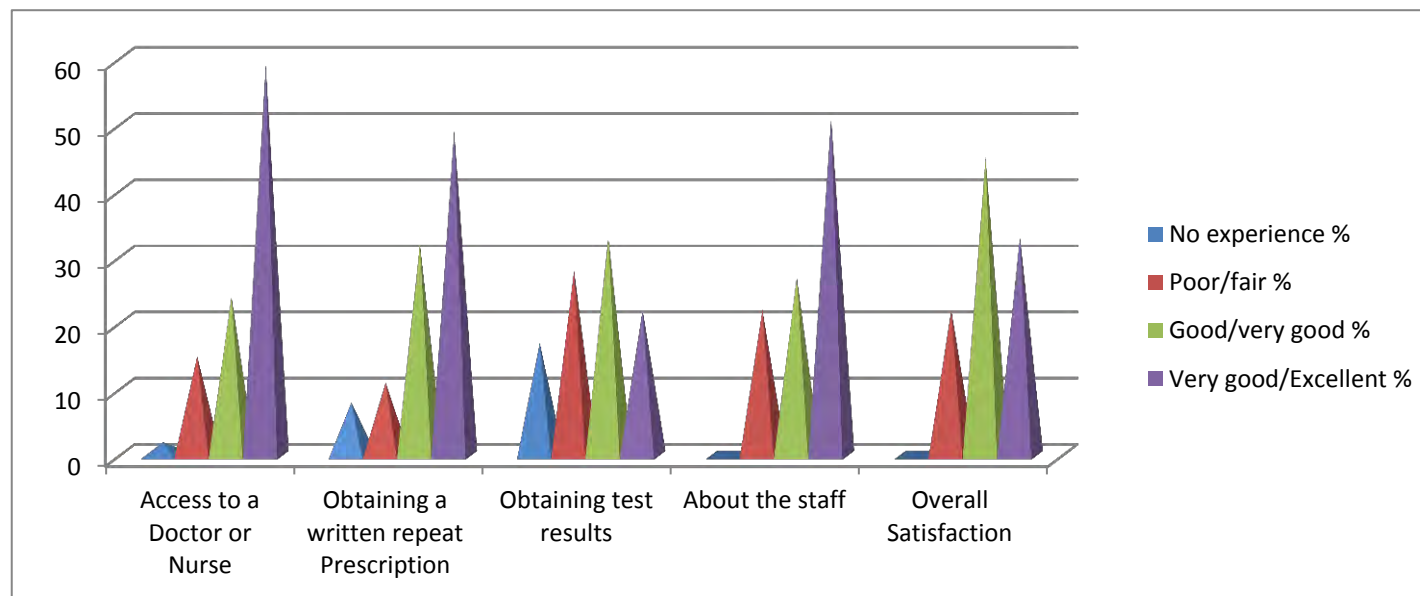


Springhill Medical Centre PPG results 2013/14

2013/14	No experience %	Poor/fair %	Good/very good %	Very good/Excellent %
Access to a Doctor or Nurse	2	15	24	59
Obtaining a written repeat Prescription	8	11	32	49
Obtaining test results	17	28	33	22
About the staff	0	22	27	51
Overall Satisfaction	0	22	45	33



2014/15	No experience %	Poor/fair %	Good/very good %	Very good/Excellent %
Access to a Doctor or Nurse	0	22	48	30
Obtaining a written repeat Prescription	1	16	36	47
Obtaining test results	20	29	34	17
About the staff	0	9	13	78
Overall Satisfaction	0	15	49	36

